



National University  
Hospital

National University Centre  
for Trauma



# Migrant Workers: Education on Industrial Accidents in Singapore

## Migrant Workers

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Migrant workers (MW) are individuals who depart from their home country in search of employment opportunities in another nation. These workers come from countries such as Bangladesh, China, India, and Myanmar.

## Industrial Accidents

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Common types of injuries include:

- Equipment rollovers
- Falls from height
- Struck by heavy equipment
- Caught in machinery
- Crushed or struck by a collapsing structure
- Road traffic accident during working hours

## Examples of Road Traffic Accident during working hours

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- Suffered a traffic accident while using company transportation between home and workplace. The vehicle is not a public transport.
- Involved in a traffic accident while traveling for work-related purposes, regardless of the mode of transport, without making any personal detours.

(E.g. Travelling for work-related purposes, such as commuting from the workplace to a meeting venue.)



## Work Injury Compensation Act (WICA)

Eligible Employees can claim for work-related injuries under three main types of compensation:

**1. Medical Leave Wages:** Employers are responsible for paying wages for the days covered by medical certificates (MCs) when hospitalisation leave (HL) or light duty is granted by a Singapore-registered doctor or dentist.

**2. Medical Expenses:** Employers are required to cover medical expenses related to a work accident up to a maximum limit of \$45,000 or within one year from the date of the accident.

**3. Lump Sum Compensation:** In cases of permanent incapacity, current incapacity, or death, you or your family can claim a lump sum compensation.

If you are a Work Permit or S Pass holder, your employer must cover medical expenses that exceed the coverage of the Work Injury Compensation Act (WICA) under the Employment of Foreign Manpower Act.

### What are examples of the eligible medical expenses that employers will cover?

- Medical consultation
- Ward charges
- Treatment fees
- Emergency medical transport (E.g. Ambulance)
- Cost of medicines
- Artificial limbs
- Surgical appliances
- Dental charges



## I was involved in an industrial accident.

### What are my next steps?

#### Medical Care

You will be brought to the hospital's Emergency Department to receive immediate medical assistance and treatments from the doctors.

#### Medical Expenses

All medical bills will be covered by your employer according to the Work Injury Compensation Act.

**Workers do not need to worry about finances and hospital bills when they meet with any industrial injuries. Employers and WICA will be responsible in ensuring that workers get compensated accordingly and rightfully.**

**Standard of care for all our patients remain as a top priority whether they are Singapore citizens, Permanent residents, Migrant workers or visitors.**

**To obtain more information and specifics regarding the financial and social assistance available, the medical team, medical social worker, and finance department will coordinate with the patient's employer to optimise the support accessible to every migrant worker.**



**Accidents that are not work-related injuries will not be covered by WICA and employers.**

Non-work-related injuries, such as the examples provided, are not covered by WICA.

**• Road Traffic Accident**

1. Traffic accident while travelling in your own car, your friend's car or public transport between home and workplace.
2. Meet with a traffic accident while making a personal detour during work regardless of the mode of transport.

(E.g. detour for personal errand while travelling from workplace to venue for meeting)



**• Social Activities**

1. Injuries sustained under the influence of alcohol or a prescription drug which was not prescribed by a doctor.



**• Sports and Leisure Activities**

1. Injuries sustained while participating in sports or recreational activities that are not part of the employee's job duties or organised by employer for work purposes.





## NUH Return-To-Work (RTW) Programme

The main goal of the Return to Work (RTW) Programme is to offer assistance to our injured workers and help them return to work safely. This programme is provided at no cost as long as they are covered by the Work Injury Compensation Act (WICA).

### The RTW programme comprises the following components:

1. Evaluation to determine the worker's capabilities at work while injured.
2. Coordination with doctors and healthcare professionals to evaluate the worker's condition.
3. Worksite visits (if necessary).
4. Suggestions for modified work duties.
5. Personalised RTW plan and training to prevent re-injury at work.

## Sign up for Return-To-Work (RTW) Programme

### Contact:

National University Hospital  
Rehabilitation Centre  
(65) 6908 2222  
[nuhrtwc@nuhs.edu.sg](mailto:nuhrtwc@nuhs.edu.sg)



## Overall Patient Journey after an Industrial Accident



## Migrant Worker Resource Center

These resource centres provide social support, assistance, and holistic care for all migrant workers in the community who are in need of support.

### 1. SG Accident Help Centre

Contact: (65) 6291 0751

Email: mailbox@sgaccident.org.sg

Address: 6 Flanders Square, Singapore 209297

### 2. Migrant Worker Centre

Contact: (65) 6536 2692

Email: feedback@mwc.org.sg

Address: 579 Serangoon Road, Singapore 218193

Operating Hours:

Tuesdays to Fridays: 9am to 7pm

Saturdays and Sundays: 11am to 3pm

Mondays and Public Holidays: Closed

### 3. Humanitarian Organization for Migration Economics (HOME)

Contact: (65) 6341 5535

Address: 495 Geylang Road, #02-01, Singapore 389453

### 4. Transient Workers Count Too (TWC2)

Contact: (65) 6247 7001

Email: info@twc2.org.sg

Address: 180B Bencoolen Street #09-01, The Bencoolen, Singapore 189648

## Our Patient Care Institutions

National University Hospital  
Ng Teng Fong General Hospital &  
Jurong Community Hospital  
Alexandra Hospital  
National University Polyclinics  
Jurong Medical Centre  
National University Cancer Institute, Singapore  
National University Heart Centre, Singapore  
National University Centre for Oral Health, Singapore  
NUHS Diagnostics  
NUHS Pharmacy



Scan the QR code for more information on our patient care institutions.

**OneNUHS Hotline: (65) 6908 2222**

**OneNUHS General Enquiries: [contactus@nuhs.edu.sg](mailto:contactus@nuhs.edu.sg)**

**OneNUHS Appointments: [appointment@nuhs.edu.sg](mailto:appointment@nuhs.edu.sg)**

**[www.nuhs.edu.sg](http://www.nuhs.edu.sg)**

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