

LETTER OF GUARANTEE

(Corporate)

To:

National University Hospital
5 Lower Kent Ridge Road
Singapore 119074
(including its specialist centres)

Alexandra Hospital
378 Alexandra Road
Singapore 159964
(including its specialist centres)

Ng Teng Fong General Hospital, Jurong
Community Hospital and Jurong Medical Centre
1 Jurong East Street 21
Singapore 609606
(including its specialist centres)

*Please select the applicable institution, which shall be referred to as the “Hospital”

Name of Patient : _____
Identification No. : _____
Date of Admission of Patient and Class of Entitlement : _____
Insurer’s Details (Insurance Company & Policy Name) : _____

IN CONSIDERATION of the Hospital agreeing to admit, treat and continuing to treat the Patient, we **IRREVOCABLY** and **UNCONDITIONALLY, GUARANTEE** and **UNDERTAKE** the repayment of all Charges (defined below) incurred by the Patient from admission date upon your demand. We further agree and accept the terms and conditions hereinafter appearing.

1. “Charges” shall mean all charges, expenses and fees incurred in connection with the treatment of the Patient as considered necessary by the Hospital. Such treatment shall include but not limited to in or out-patient treatment, surgery, blood test, x-ray, rehabilitation, administration of medicine, application of bandages, use of all surgical and ward expendables etc. The applicable Charges are dependent on the Hospital’s/Ministry of Health’s then prevailing policy on subsidies.
2. This Guarantee shall be a continuing guarantee and shall continue until the Patient has recovered from or has been treated for all the injury/injuries, sickness(es) or ailment(s) for which he/ she was admitted, which shall include all subsequent rehabilitative treatment(s), consultations as well as all or any treatment for complications arising therefrom, whether originally contemplated or not.
3. Hospital may in its absolute discretion resort to other means of payment at any time and in any order, including obtaining or seeking payment from Patient or any MediSave, MediShield Life or applicable scheme(s), and the neglect, failure or delay of the Hospital to do so shall not in any way diminish nor delay our liability hereunder.
4. Hospital may in its absolute discretion at any time and without notice, utilise any deposit paid or any credit balance or any sum recovered to set off any sum due from us and in so doing may combine any or all accounts in the Patient’s name and to apportion such deposits, balance or sums whatsoever to any account and to refund any excess moneys paid by or recovered from us or in the Patient’s account to any person in any amount and in any order the Hospital may determine.
5. This Guarantee shall not be affected by any lower limit suggested in the financial counseling form or prescribed by the Work Injury Compensation Act, or any law in operation in Singapore, nor by our inability to recover the Charges from the Patient, third parties or any insurance purchased in respect or for the Patient.
6. Invoice(s) issued by the Hospital shall constitute conclusive evidence of the Charges in the absence of manifest error. Nonetheless, the Hospital is entitled at any time to correct any error or omission in the invoice(s) and may issue invoices from time to time or at each stage of treatment of the Patient, which invoices shall be paid within the term stipulated therein
7. We waive all or any of our rights as surety as between us and the Patient which may be inconsistent with any of the rights of the Hospital under this Guarantee.
8. No forbearance or failure or delay by the Hospital in exercising any right, power or remedy whether against us or the Patient shall be deemed a waiver or partial waiver of the Hospital’s rights; and no waiver by the Hospital of any breach of these terms and conditions on our part is to be considered as a waiver of any subsequent breach of the same or any other provision of these terms and conditions.
9. We hereby irrevocably and unconditionally (and as a separate and independent obligation) Agree and Undertake:
 - a. That if any Charges hereby guaranteed is not recoverable or sought to be recovered, whether by reason of any legal limitation, disability or incapacity on or of the Patient whether known to the Hospital or not, or by reason of the Hospital’s forbearance, failure or delay, then such Charges shall nevertheless be recoverable from us as sole or principal debtor payable upon demand; and
 - b. To fully indemnify the Hospital, and to keep it fully indemnified against all loss, damage, liability, cost and expense (including legal costs on a full indemnity basis) which the Hospital may incur or suffer, directly or indirectly by reason of the Hospital admitting, treating and continuing to treat the Patient. For the avoidance of doubt, loss and damage shall include all the Charges.
10. This Guarantee is subject to the Hospital’s approval and the Hospital’s right in its absolute discretion without giving any notice to refuse to admit or continue to treat the Patient without discharging our liability under this Guarantee.
11. This Guarantee is subject to the laws of Singapore and we irrevocably agree to submit to the jurisdiction of the Singapore courts.
12. We confirm that we have read, understood, and accepted each and every term and condition herein which may not be amended nor varied unless mutually agreed in writing.

Authorised Signature and Date	
Name & Designation of Authorised Signatory	
Company’s Stamp & Company Registration Number	
Name of the Company	
Address	
Email and Telephone Number	